

Fw: Connect with Stakeholder (Internal)

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Fri 28-07-2023 18:56

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Dear Team,
FYI

We should prepare meeting plan accordingly.

Thanks & Regard's
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From: Ashish Shrivastava/RGI/Operations <ASHISH.A.SHRIVASTAVA@relianceada.com>

Sent: Friday, July 28, 2023 6:51 PM

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Subject: Connect with Stakeholder (Internal)

Dear Team,

As discussed today , from Aug'23 onwards we are having structured team meetings with respective stakeholders served by Indore hub in 1st week of month by each unit. It will be officially documented also with MOM .

This will help in

1. filling the service level gap
2. Improvement in managing stakeholders
3. sharing information about leakages such as NFTR, discrepancies raised, TAT, SLA etc
4. identifying the training and process gaps faced in recent times.

It is mandatory in nature. It will be done monthly basis.

Rgds
Ashish