

Privacy Notice

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As a User, you are using these E-Commerce services subject to the notices, terms, and conditions services subject to the notices, terms, and conditions set forth in these terms (the “**Agreement**”).

Rewardkart shall be primarily responsible for maintaining the privacy and confidentiality of the Customers and other Users of this website.

Rewardkart respects your privacy and is committed to protecting the personal information that you furnish. In general, you can visit on the internet without identifying yourself or providing personal information. There are times when Ultron may need personal information from you and this Privacy Statement describes the information Ultron collects from you and how we may use it.

Information Collection

Information means any information that may be used to identify an individual or a company. This includes but is not limited to: first and last name, email address, mailing and residential address, telephone number, title, birth date, gender, occupation, company you work for, GST, PAN, etc and other information needed to provide a service you have requested.

Sensitive personal data or information means such information which consists of information relating to Password, Information of Bank account, Credit Card, Debit Card or any other payment instrument details and sexual orientation etc.

Collection & Retention of Information

Rewardkart may receive personal information and/ or Sensitive Personal Data (Information) from its customer, business partners and/ or suppliers. Rewardkart collects such information and uses such information in accordance with this privacy policy and in conformity Information Technology Rules, 2011 of India (Reasonable Security Practices and Procedures and sensitive personal data or information).

Rewardkart follow these guidelines for collection and retention of Information:

- Express and/ or implied consent from the provider of information regarding the purpose of usage.
- Collect Information only for lawful purpose.
- No retention of information for longer period than required for the purpose.
- Provider of information can review information provided.
- Keep information secure.

Uses and disclosure of the information

Unless otherwise stated at the point of collection, Rewardkart may use your personal information for several reasons, including but not limited to, fulfilling orders, informing you about product service and warranty issues, sending you marketing communications, auditing and improving upon the level of service we provide to our Customers, etc. regardless of what may be said at the point of information collection, Rewardkart, directly or indirectly, reserves the right to contact you in the event of a service notification for a registered appliance, or to issue other notices concerning the safety of your appliance regardless of your stated privacy preferences.

Rewardkart uses aggregate information only as anonymous grouped data to better understand how visitors use our site, such as the pages most frequently viewed, the paths visitors use while navigating the site to optimize the experience, and to count the number of visitors.

Rewardkart may disclose your information to third parties, such as its Partners, call center operators, courier agencies, servicers and people who analyse data Rewardkart. While these third parties have access to some of the information Rewardkart may have about you, the information is limited to what they need to know to do their jobs.

Rewardkart may disclose your information as necessary (1) if a website or policy violation has occurred; (2) if it believes such disclosure is necessary to identify, contract or bring legal action regarding injury or interference with the rights and property of Rewardkart; (3) to respond to judicial process and in cooperation with law enforcement agencies, or as otherwise required by law; and (4) to assist us in fraud prevention or investigation.

In general, Rewardkart assumes that you have given permission to collect and use your personal information in accordance with your acceptance of the Terms of Use, of which this Privacy policy/ statement is a part. You have the right to request that Rewardkart or any of its authorized third parties do not contact you for the purposes of sending you newsletters, customer surveys, direct marketing or market research information.

Rewardkart follows standard guidelines/ codes on Information Technology - Security Techniques- Information Security Management System- Requirements and takes all reasonable care for protection of data and information.

Cookies

Our Website uses cookies. A cookie is a small data file that is placed on your hard drive when you visit certain web pages. It is used to identify yourself to a website when you revisit it, to load your preferences and to track the pages you've visited. The only personal information held in such a cookie is information you have provided to Rewardkart. You have the choice of whether or not to accept cookies by means of your browser settings, although you may not be able to use certain features and functionalities of this www.rewardkart.in/webshop if you do disable them.

Security of linked sites

This web site may contain links to websites owned by other companies. Some of the links or pages on this website may also be maintained and managed by other third companies for catering to customers' needs and requirement for online purchase and other services and such page or link shall have information with this regard. Because Rewardkart has no control over the privacy practices or content of these linked sites or third party managed webpages, Rewardkart recommends that you carefully review the privacy statement of each site or web page link you visit. Rewardkart are not responsible for the content or privacy practices of sites owned by other companies or web pages on this site maintained and managed by other companies.

Internet-based Advertising

Rewardkart may allow trusted third parties to place advertisements for certain products and services on its websites and shall ensure that such third parties will comply with the advertising laws of India including but not limited to guidelines of Advertising Standards Council of India. These trusted third parties will use cookies and web beacons to measure the effectiveness of our advertisements and to determine the display of content and advertising to you based on your interests both on our site and other sites that you may visit. To support this interest-based advertising solution, we and the companies we have contracted with may use anonymous information about your visits to our and other websites. The information collected and used by this process is always anonymous and does not enable any third party to identify you individually.

Applicable law - Disputes resolution

These Terms of Use, privacy policy and all claims or issues regarding this website shall be governed according to the laws of India. Any dispute or difference arising out of or concerning the terms and conditions and/ or privacy policy or otherwise related to this website which dispute, or difference cannot be settled amicably shall be resolved as per laws of India and courts of Chennai, Tamilnadu, India shall have exclusive jurisdiction for any such dispute.

For more information or grievance related to our privacy policy, write to our Privacy Office at info@rewardkart.in

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This information may include technical variations or typographical errors. Changes may be periodically made to the information herein and shall be incorporated in new editions.

Rewardkart can make improvements or changes in the products, the programs or services described at any time without notice.

Your Right to Opt-Out

You may inform us that you do not want us to use your Personal Information to provide you with offers or send you newsletters, emails or other marketing communications, by sending your request using the information in the Contact Us section of this Notice (below). You may also unsubscribe from receiving promotional communications from a Rewardkart brand by clicking on the unsubscribe link provided in that brand's promotional emails/SMSs. However, please note that you cannot opt-out from all communications, we may need to send you information related to products, your orders, or your accounts.

You may also use the contact information below to withdraw your previous consent to share your Personal Information with other parties (other than our service providers), or to request removal of your Personal Information from our message boards, blogs, or other interactive features on our websites. In some cases, we may not be able to remove your Personal Information, in which case we will let you know why.

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Term

This Privacy Policy and Statement was last updated in October 2022.

Rewardkart reserves the right to change this Privacy Statement at any time. Modifications to this Privacy Statement can be made without prior notification.

Continued use of this Website signifies your acceptance of any changes to the Privacy Statement.